## First Horizon TreasuryConnect<sup>SM</sup> and BusinessConnect<sup>SM</sup>

Soft Token – Android





## **SOFT TOKEN – ANDROID**

First Horizon issues soft tokens to authenticate users during online user administration or when payments are originated from your account. In BusinessConnect or TreasuryConnect, when prompted for an authorization code, you'll obtain the code through an app installed on your mobile device. The authorization code is refreshed every 60 seconds, and the correct code must be entered. This security measure helps to prevent unauthorized activity.

## **INSTALLING YOUR SOFT TOKEN**

You must install the RSA SecurID Mobile App on your mobile device.

- 1. Open your Android mobile device.
- 2. Launch the Google Play Store.
- 3. Search for RSA SecurID Software Token.
- 4. Click Install.



5. Follow the instructions as prompted on the mobile device to install the RSA SecurID app.



You will receive an email from First Horizon Bank at the email address you provided during enrollment in BusinessConnect or TreasuryConnect.

- 1. On your computer, open the **e-mail you received** from First Horizon with the subject "Welcome to First Horizon TreasuryConnect". Click the **RSA Self Service Console link**
- 2. Log in using the same username/password as the online system. the assigned token will display under the *My Authenticators* section of the screen.
- 3. Select Activate your Token to have the QR code presented.

My Account		
s page allows you to view you u can also use this page to req	r user profile and manage your authenticators. Certain edits to your account require a uest authenticators and user group membership, and <u>view your request history.</u>	Iministrator approval.
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Your iOS_QR_Code_TM t	oken needs to be activated before you can use it. Click on the "Activate Your Token" lin	k below and follow the steps to setup your token.
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	SELF-SERVICE CONSOLE	Activate Your Token
My Account		Step 1: Open the RSA SecurID app on your device. Navigate to the screen to scan a QR Code. If you do not have the app, you can download it from the app store for your mobile device.
is page allows you to view your user profile and manage your authenticators. Certain edits to yo		Note: The Scan QR Code option is not supported on iOS 6.
on call also not this bake to the	Sea address and sea group memory and the total t	Step 2: Scan QR Code. What is a OR Code?
Your IOS_QR_Code_TM t	oken needs to be activated before you can use it. Click on the "Ac	Note: The QR Code display will expire in 4o45 minutes.
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- 4. On your mobile device, open the Secure ID app and select add (+ sign at top right screen)
- 5. Use your mobile device camera to scan the QR code.
- 6. Once the RSA SecurID app opens, click **Accept** to accept the Terms of Service and Privacy Policy.
- 7. Click **Deny** when asked to allow app to collect anonymous usage data.
- 8. Click **OK.** "Your token has been added" will be displayed.

Your token is now installed. It is not necessary to repeat these steps.



**NOTE:** If you have more than one BusinessConnect or TreasuryConnect profile or if you use the RSA SecurID app to obtain tokens for other financial institutions, your RSA SecurID app will contain multiple tokens (Token 1, Token 2, etc.). Please make note of the token number you just added. Each token is tied to a specific BusinessConnect or TreasuryConnect user ID and your token will not work if you are using the wrong token number. You can rename your token by clicking the 3 dots to view more options and selecting rename.

## **USING THE SOFTWARE TOKEN**

In TreasuryConnect or BusinessConnect, you will be prompted to provide an **authorization code** during user administration or when payments are originated from your account.

Follow these steps to obtain an authorization code from the RSA SecurID app on your mobile device.

- On your mobile device, open the RSA SecurID app.
- The token will display the temporary 8-digit authorization code. In this sample, the code is 36233229. The code will cycle every 60 seconds.

A	Authorization Required	
• Au	horization Code	
Ente	the authentication code produced from your First Horizon rity token.	
	ubmit Cancel	





- 3. Return to BusinessConnect or TreasuryConnect.
- 4. Enter the temporary 8-digit authorization code in the **Authorization Code** box.
- 5. Click Submit.

