



First Horizon TreasuryConnectSM

Reverse Positive Pay



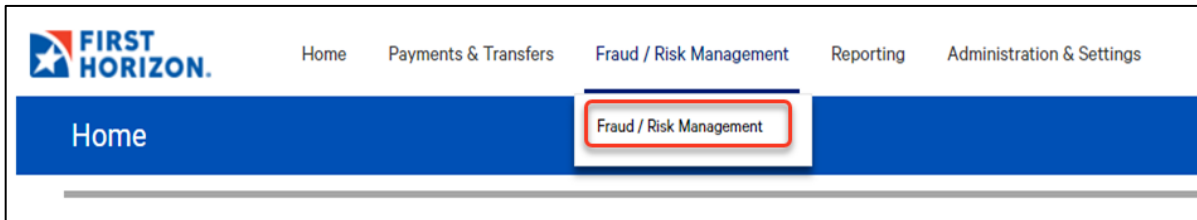


PAYMENT FRAUD CONTROL WIDGET

The Payment Fraud Control widget displays all accounts enabled for reverse positive pay. Based on the details of the suspect items, you can decide which items to pay or return.

VIEW LIST

1. Select **Fraud/Risk Management** from the menu across the top. Or, click **View** on the Reverse Positive Pay Items located in the **Notifications widget**.
2. Click **Fraud/Risk Management**.



3. The Payment Fraud Control widget appears. There are two views, **Today's Decision List** (the default) and **Decision History**.
4. The widget displays a line for each entitled account and displays the following information:
 - **Actions**- view to take action on the item
 - **Status**-the status of decisions for the account
 - **Account Number** - the account number
 - **Account Name**-the name of the account
 - **Items**-the total number of suspect items for the account
 - **Pay**-the total number of paid decisions made for the account
 - **Return** - the total number of return decisions made for the account
 - **Cutoff Time**-The time that decisions must be submitted

Payment Fraud Control *

[Today's Decisions](#) [Decision History](#) [ACH Positive Pay Decision History](#)

View All: [Accounts by Type](#) | [Positive Pay Items](#) | [Reverse Positive Pay Items](#) | [ACH Positive Pay Items](#)

07/15/2021 04:53 PM

Filter: All Accounts [Filters](#)

Actions	Status	Account Number	Account Name	Items	Pay	Return	Cutoff Time	
View	Decision Required	000000000153	LBX Account	2	0	0		
View	Decision Required	000000000153	LBX Account	1	0	0		
View	No Items	000000000022	CDA Account	0	0	0		
View	No Items	000000000022	CDA Account	0	0	0		



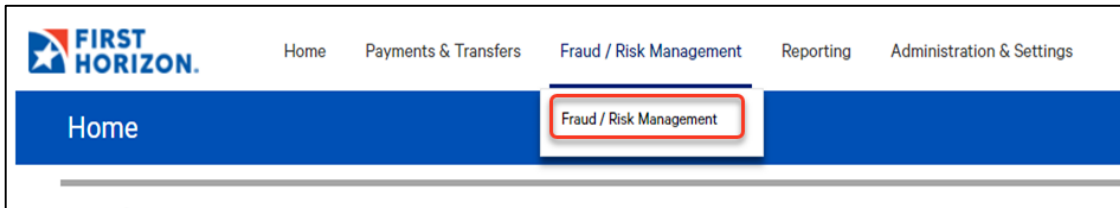
MAKING DECISIONS ON PAID ITEMS

Decisions on paid items must be made by the cutoff time. If a decision is not made by this time, the default decision specified by the Bank will be made.

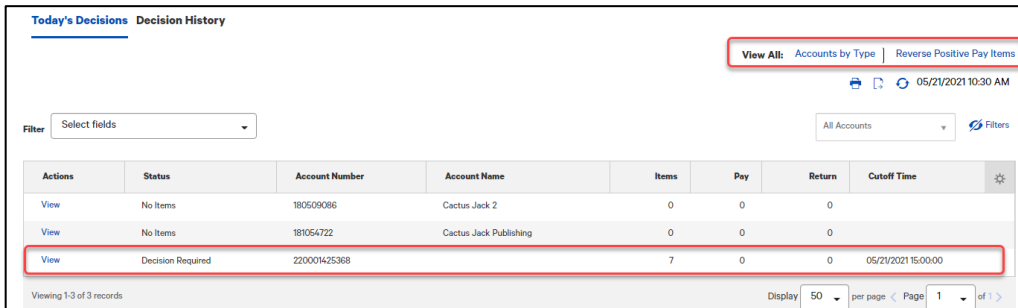
DECISIONING FROM TODAY'S DECISIONS LIST

To make decisions on suspect items from the **Today's Decisions** List:

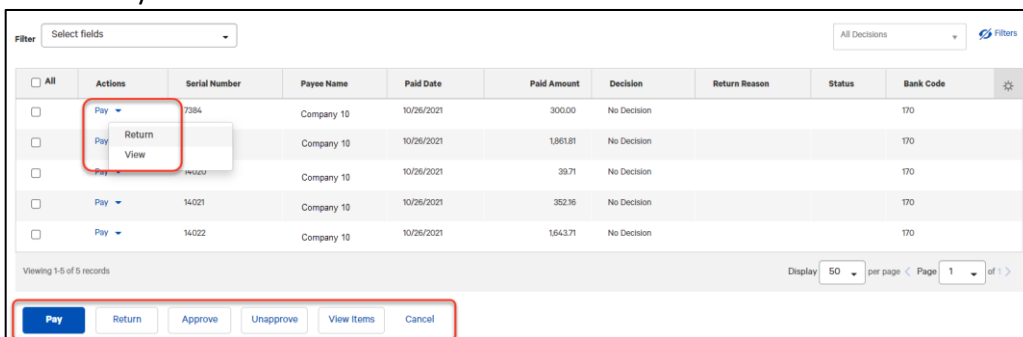
1. Select **Fraud/Risk Management** from the menu across the top.
2. Click **Fraud/Risk Management**.



3. Click **Reverse Positive Pay Items**.
4. Find an **Account** in the list that you want to view suspect items.
5. Click **View** to see a list of all the transactions.



6. In the **Actions** column, click the **Pay** to pay the check or click the drop down arrow and chose **Return** to return the check. Or, click **View** to see the details and image of the check. After viewing the check, you will still need to select **Pay** or **Return** to decision the item.





7. Alternatively, place a check mark in the box to the left of each check that you want to perform the same action on. At the bottom of the list, chose one of the following actions:
 - Click **Pay** to pay the selected item(s).
 - Click **Return** to return the item(s) without payment.
 - Click **Approve** to approve the item(s). This function approves the selected decision.
 - Click **Unapprove** to cancel the approval of an item or to change the decision.
8. After clicking one of the actions, the decisions are submitted.

Note:

By default, the Today's Decisions view will show all items for today. Optionally, the screen may be filtered to view only items needing a decision. Click the drop-down arrow above the matrix on the right side to filter for only the items that have not yet been decided. When changed to filter for **Needs Decision**, a Set as Default button will appear to the left. Clicking the **Set as Default** will change your default view to Needs Decision.

View of Needs Decision:

Today's Decisions Decision History

View All: Accounts by Type | Reverse Positive Pay Items

Filter: Select fields

Needs Decision Filters

<input type="checkbox"/> All	Actions	Account Number	Account Name	Serial Number	Paid Date	Paid Amount	Decision	Return Reason	Status	Bank Code	
<input type="checkbox"/>	Pay	2000	Islan	73	11/01/20...	300.00	No Decision			170	
<input type="checkbox"/>	Pay	2000	Islan	13	11/01/20...	1,861.81	No Decision			170	
<input type="checkbox"/>	Pay	2000	Islan	14	11/01/20...	39.71	No Decision			170	
<input type="checkbox"/>	Pay	2000	Islan	14	11/01/20...	352.16	No Decision			170	
<input type="checkbox"/>	Pay	2000	Islan	14	11/01/20...	1,643.71	No Decision			170	

Viewing 1-5 of 5 records

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View of All Decisions:

Today's Decisions **Decision History**

View All: Accounts by Type | Reverse Positive Pay Items

Filter: Select fields

Set As Default All Decisions Filters

<input type="checkbox"/> All	Actions	Account Number	Serial Number	Paid Date	Paid Amount	Decision	Return Reason	Status	Bank Code	Approved By
<input checked="" type="checkbox"/>	Una...	20002159996	7384	11/01/2021	300.00	Return	Fraudulent	Appro...	170	
<input type="checkbox"/>	Pay	20002159996	13996	11/01/2021	1,861.81	No Decision			170	
<input type="checkbox"/>	Pay	20002159996	14020	11/01/2021	39.71	No Decision			170	
<input type="checkbox"/>	Pay	20002159996	14021	11/01/2021	352.16	No Decision			170	
<input type="checkbox"/>	Pay	20002159996	14022	11/01/2021	1,643.71	No Decision			170	

VIEW DECISION HISTORY

You may also view the history of your decisions by clicking **Decision History**. Current day's decisions will appear in Decision History the following business day.

Payment Fraud Control

Today's Decisions **Decision History**

Filter: Select fields

<input type="checkbox"/> All	Decision Date	Account Number	Decision	Return Reason	Exception Reason	Decision Submitted	Serial Num...	Paid Date	Paid Amou...	Payee Na...
<input type="checkbox"/>	05/20/2021 15:05:14	2200	P			Pay	0	05/19/2021	3,101.43	
<input type="checkbox"/>	05/20/2021 15:05:14	2200	P			Pay	0	05/19/2021	9.06	
<input type="checkbox"/>	05/20/2021 15:05:14	2200	P			Pay	0	05/19/2021	10,835.51	
<input type="checkbox"/>	05/20/2021 15:05:14	2200	P			Pay	0	05/19/2021	33.75	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	1,500.00	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	125.08	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	1,677.11	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	40.42	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	1,068.47	
<input type="checkbox"/>	05/19/2021 15:05:17	2200	P			Pay	0	05/18/2021	569.87	

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