

Loans





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LOANS

First Horizon's online banking system allows clients to review their loan information such as (principal and available amounts, credits/debits, maturity date, etc.), make a payment toward an existing loan (Loan Payment) or draw funds from a line of credit (Loan Drawdown). Payments and draws can be viewed, modified, approved, and deleted.

The following account types are supported:

- Facility Account
- Commercial Loan
- Commercial Line of Credit
- Commercial Letter of Credit
- Installment Loan
- Line of Credit

VIEW LOAN INFORMATION

- 1. On the application's Home page, go to the **Account Summary** widget.
- 2. In the **Loan Accounts** section, view list of loans. You may view the account number, account type, principal and available amounts, interest rate, maturity date and more.
- 3. Click the Account Number to open the Balance & Transaction Summary for the particular loan.

Account Summary									
All Accounts Current	t Day Cash Accou	unt Groups Custo	m Reporting Tran	saction Search					
The totals shown reflect th	e subset of items disp	played in the current v	view.					C Refresh Ba	lances 02/15/2024 09:29 A
> Deposit Account	ts							USD 8,429,6 (7)	Ledger Current Available 78.32 7,922,272.26
✓ Loan Accounts								l	Principal Amount JSD 2,085.41 (1)
									e c
Filter Select fields		•						All Accounts	▼ Ø Filters
Account Number	Account Name	Account Type	Facility Number	Commitment Amount	Principal Amount	Available Amount	Interest Rate	Maturity Date	Scheduled Payment Appou
00900100000001	LOAN 0001	Commercial Loan			2,085.41	0.00	0.01200	12/31/2099	62
Viewing 1-1 of 1 records							Display	50 🗸 per page	Page 1 v of 1 >



4. View Principal Amount, Available Amount, Total Credits, Total Debits, Transactions, and more.

← LO	AN 0001 - 009001000000	001 - USD							
Balances as of Transactions A	05/25/2022 14:2553 s of 12/16/2021 12:18:49					View Another Acc	count 001 - LOAN 0001 - USD ⊕ ि ♀ 01	2/15/2024 09:34 AI	▼ M
Balance & T	rensaction Summary			Principal Amount 2,085.41 USD	Available Ar 0.00	nount USD	Total Credits (0) 0.00 USD	Total Debits (0) 0.00 USD Show details)) s

MAKE A LOAN PAYMENT

- 1. To initiate a loan payment, click **Payments & Transfers** from the menu.
- 2. Click Payment Management.

	FIRST HORIZON.	Home	Payments & Transfers	Fraud / Risk Management	Reporting	Administration & Settings
	Home		Payment Management Transfers Management			
-	Notifications		Stop Payments Check Inquiry Remote Deposit Capture			
	O ACH Payr	nent Temp	Remote Deposit Capture			

3. Click Add a New Payment.

Payments Li	ist View		
Max display o	t into: 93 days (į)		
\oplus Add a New	Payment 🕂 Qui	ck Entry 🕀 File Import	
Selec	t fields		



4. Click the Select a Payment Type drop down.

NOTE: The selections in the drop down are tied to the user's entitlements. If a user does not have the Loan Draw entitlement, it will not show as an option in the dropdown.

5. Click Loan Payment.

Add Payment		×
Select a Payment Type	Select a Payment Type	×
○ Select a Payment Template	Corporate Collections	
Continue Cancel	Corporate Trade Exchange Corporate/Vendor Payments Destroyed Check	
Beneficiary	Internet Initiated Collections Loan Draw Loan Payment	Status Payment Type
	Payroll	

6. Click Continue.

Add Payment		×
Select a Payment Type	Loan Payment	*
\bigcirc Select a Payment Template		
Continue		

- 7. In the **From Account** dropdown, select the deposit account to be debited.
- 8. In the Loan Account dropdown, select the loan to pay.
- 9. The **Estimated Payoff**, **Remaining Balance**, the **Due Date** of the payment, and the **Amount Due** are shown if the system is configured to display this information.
- 10. Select the **Value Date** (or date of the payment) from the calendar.
- 11. Enter the amount of the payment in **Next Payment Amount**. NOTE: Your version of the application may be configured so that, based on the chosen account type, this field defaults to a non-editable amount due that is defined in the application database.
- 12. [Optional] Enter Customer Reference.



13. [Optional] Enter Comments.

- New Loan Payment		
Transaction Information		
From Account Q		
Main Account 0001 - 1001000001 - 170 - First Horizon Bank		× •
Loan Account Q		
LOAN 0001 - 00900100000001 - 170 - First Horizon Bank		× •
Value Date (due 02/21/2019) 02/15/2024		
Payment must be approved by 02/15/2024 20:00 EST		
Next Payment Amount(62.74 due) USD		
	62.74	USD
Customer Reference		
Comments		

14. Review the **Payment Summary**.

15. Click the checkbox next to Save this payment as a template for future use if you want to save the payment as a template. Then, enter a Template Code (a descriptive name for the template) and Template Description. If you want the template to be visible only to users who are explicitly entitled to it, check the Restrict checkbox. The template will need to be approved before it can be used.



16. Click Submit.

NOTE: Click Save for Later to come back at a later time to submit.

Payment	Summary				
62.74 u	SD to LOAN 00	01 on 15 Feb 2	2024		
Save this pay	vment as a template for f	uture use			
Submit	Save for Later	Cancel			

17. After the payment is submitted or saved, a message will appear at the top of the screen. It will indicate whether the payment was submitted, saved successfully, if the payment has any errors, or if it requires secondary approval.





MAKE A LOAN DRAW

- 1. To initiate a loan draw, click **Payments & Transfers** from the menu.
- 2. Click Payment Management.



3. Click Add a New Payment.

Paym	Payment Center						
Paym	nents Lis	st View					
Max of the filter	lisplay of Id a New Select	info: 93 days (j) Payment (+) Qu fields	uick Entry				
) All	Actions	From Account	Beneficiary			

4. Click the **Select a Payment Type** drop down.

NOTE: The selections in the drop down are tied to the user's entitlements. If a user does not have the Loan Draw entitlement, it will not show as an option in the dropdown.



5. Click Loan Draw.

Add Payment			×
Select a Payment Type	Select a Payment Type		•
\bigcirc Select a Payment Template	Corporate Collections		
Continue	Corporate Trade Exchange Corporate/Vendor Payments Destroyed Check		
	Internet Initiated Collections		
Beneficiary	Loan Payment	Status Payment T	уре
	Payroll		

6. Click Continue.

Add Payment		\times
Select a Payment Type	Loan Draw	Ŧ
○ Select a Payment Template		
Continue		

- 7. In the **From Account** dropdown, select the loan account.
- NOTE: Only the accounts that have the loan draw entitlement will populate in the drop down menu.
- 8. The Available Balance on the loan is shown if the system is configured to display this information.
- 9. Select the **Value Date** (or date of the loan draw) from the calendar.
- 10. In the **To Account** dropdown list, select the transfer account.
- 11. Enter the amount of the loan draw in **Amount**.
- 12. [Optional] Enter Customer Reference.



13. [Optional] Enter Comments.

←	New Loan Drawdown	
Trans	action Information	
Loan A	ccount Q	
LOAM	1 0001 - 009001000000001 - 170 - First Horizon Bank	× *
Availat \$0.00	le Balance JSD	
Valu	e Date	
Payn	ent must be approved by 02/16/2024 19:00 EST	
To Acc	ount Q	
Main	Account 0001 - 1001000001 - 170 - First Horizon Bank	× *
Amoun	t .	
	100	USD
Custon	ner Reference	
Comme	ints	
Informatio	n in the Comments Field is stored with the transaction, but not forwarded with the payment	le

- 14. Review the **Payment Summary**.
- 15. Click the checkbox next to Save this payment as a template for future use if you want to save the loan draw as a template. Then, enter a Template Code (a descriptive name for the template) and Template Description. If you want the template to be visible only to users who are explicitly entitled to it, check the Restrict checkbox. The template will need to be approved before it can be used.
- 16. Click Submit.

NOTE: Click Save for Later to come back at a later time to submit.

Payment Summary							
1.00 USD to Main Account 0001 on 16 Feb 2024							
Save this pay	Save this payment as a template for future use						
Submit	Save for Later	Cancel					



17. After the loan draw is submitted or saved, a message will appear at the top of the screen. It will indicate whether the loan draw was submitted, saved successfully, if the draw has any errors, or if it requires secondary approval.

~	/ Success ID: 30	. Payment Auto Ap	proved						▲ Details	×
	To: Ma From:	ain Account 00011 LOAN 0001 00900	001000001 000000001							
	Note N	Number:								
	Value	Date: 02/16/2024								
	Payme	ent Type: Loan Dra	w							
-										
Max	display of in	fo: 93 days (i)								
⊕A	dd a New Pa	ayment (+) Quick	Entry (+) File Import							24 07:52 AM
	Select fi	elds						Up	coming Payments	6 Filters
Filter			-							
C		Actions	From Account	Beneficiary	Amount	Value Date	Status	Payment Type	Approval Cutoff	*
6	\rightarrow	View -	00900100000001	Main Account 0001	1.00	02/16/2024	Released	Loan Draw		
Viewing 1-1 of 1 records Display 50 • per page < Page 1 • of 1 >										
A	Approve Unapprove Reject Delete Get Rate Trade									

APPROVE OR UNAPPROVE A LOAN

Many items require approval when they are entered or modified. Items that need approval will usually have a status of Entered or Modified (shown in the Status column of the list). The Unapproved function would be used if a transaction needs to be stopped that was previously approved and is still in the Entered or Modified status.

- 1. To review a payment/draw for approval, click **Payments & Transfers** from the menu.
- 2. Click Payment Management.

FIRST HORIZON.	Home	Payments & Transfers	Fraud / Risk Management	Reporting	Administration & Settings
Home		Payment Management Transfers Management			
Notifications		Stop Payments Check Inquiry Remote Deposit Conture			
O ACH Payn	nent Temp	Remote Deposit Capture			

- 3. There are two ways to approve/unapproved a loan payment or draw.
 - a. In the Actions column,
 - i. Click the **View** dropdown arrow to review the transaction.
 - ii. To approve or unapproved, click either **Approve** or **Unapprove**.
 - b. By the checkbox,
 - i. Click in the checkbox on the transaction you wish to review.
 - ii. Then, click the Approve or Unapprove buttons below the transaction list.



REJECT LOAN

A loan payment or draw still in the Entered or Modified status may be rejected / not submitted.

- 1. Click **Reject** in the Actions column to reject an item.
- 2. Enter the Reject Reason.
- 3. Click **OK**.
- 4. Click Yes to proceed.

DELETE LOAN

The Delete function removes an item from the system. You will need to confirm that you would like to delete the item before it is removed. You can also delete multiple items at one time by checking the appropriate check boxes and selecting Delete.

- 1. Click **Delete** in the Actions column to delete an item.
- 2. Click **Yes** to proceed.