



Important information regarding your SunTrust accounts and service agreements.

You might have heard about the merger of SunTrust and BB&T to form Truist. In connection with that merger, First Horizon Bank will acquire a number of SunTrust branches and personal and business accounts from Truist.

What this means for you

1. Your deposit account(s), certain loan account(s), service agreement(s) and online banking profile(s) will be converted to First Horizon the weekend of July 17-19, 2020, pending regulatory approval.¹ Any personal investment accounts and credit card accounts you have will remain with Truist.
2. Specific details for your account(s) and agreement(s) that First Horizon has agreed to acquire will be communicated to you within the next 30 days, including your new First Horizon account number(s), routing number and how to access your account(s) online and through First Horizon's mobile app.²
3. The branches being acquired will close at 12:00 p.m. ET on Friday, July 17, and will reopen as First Horizon banking centers on Monday, July 20.

For now, please continue to bank as you always have.

First Horizon and Truist teams are working together to ensure a seamless transition for you. You don't need to do anything right now — keep using your SunTrust checks, debit card, online banking and mobile banking as you always have.

We, at Truist, say "Thank you!"

Thank you for being a client and trusting us to help you on your journey to financial well-being. We have enjoyed serving you and are pleased that we were able to find a financial institution that has a reputation for outstanding customer service. We are also excited that many of the teammates you've come to know at these branches will still be assisting you at First Horizon.

We, at First Horizon, say "Welcome!"

First Horizon's commitment is to pursue a deeper understanding of you and your horizons. No matter where you want to go, we want to help you find solutions that strengthen your stride every step of the way. And of course, you'll have access to a complete range of financial products and services, including 24/7 convenience through First Horizon's ATMs, Online Banking and Mobile Banking.

From both Truist and First Horizon, we thank you for your business.

Sincerely,

Kelly King
Chairman and CEO
Truist Financial Corporation

D. Bryan Jordan
President and CEO
First Horizon Bank

Information you'll need:

- **Your Current Address**
Please ensure your address is up-to-date. Use your SunTrust mobile app or log in to your account at suntrust.com to update.
- **Account and Routing Numbers**
Your new First Horizon account number(s) and the First Horizon routing number will be provided to you separately.
- **Checks and Deposit Slips**
If you need new SunTrust checks before the transition, please order only the minimum number. You'll receive welcome checks from First Horizon soon, with instructions for ordering complimentary, personalized checks.
- **Debit and ATM Cards**
If you have a SunTrust debit or ATM card, you will be sent a replacement First Horizon Visa® debit card you can begin using on July 18. Your new PIN will be sent separately.

Questions?

Visit firsthorizon.com/suntrustwelcome or your SunTrust banking center, or call **800-473-4462**.

¹ The transition of accounts and agreements from select SunTrust banking centers to First Horizon is pending and is subject to approval by applicable regulatory authorities and customary closing conditions. You are receiving this letter based on account and agreement information as of May 8, 2020.

² Generally, credit card accounts and investment accounts are not included in the First Horizon acquisition. Specific details about which of your accounts and agreements are included will be provided in the First Horizon Welcome Packet that will be mailed to you within the next 30 days.

SunTrust branches and ATMs that will become First Horizon banking centers and ATMs:

Georgia

Dahlonega

111 S Chestatee St.
Dahlonega, GA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Jesup

175 S Macon St.
Jesup, GA
Monday-Thursday 9am-4pm
Friday 9am-6pm

North Carolina

Advance

5361 US Hwy 158
Advance, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

West Franklin Street

126 W Franklin St.
Chapel Hill, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

University Mall

201 S Estes Dr.
Chapel Hill, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-1pm

Bethesda Pointe

1611 S Miami Blvd.
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-1pm

Croasdaile

1821 Hillandale Rd.
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-12pm

Northgate Mall

1516 N Gregson St.
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-1pm

Riverview

5112 N Roxboro St.
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-1pm

South Square

4235 University Dr.
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-12pm

Triangle Park

2008 E NC Hwy 54
Durham, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Hillsborough Central

260 S Churton St.
Hillsborough, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-12pm

New Market Plaza

1000 Main St.
Kernersville, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Mocksville Yadkinville Road

880 Yadkinville Rd.
Mocksville, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Pittsboro

88 Hillsboro St.
Pittsboro, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

South Madison Blvd.

207 S Madison Blvd.
Roxboro, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

First Stratford

101 S Stratford Rd.
Winston-Salem, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Medical Park

2006 S Hawthorne Rd.
Winston-Salem, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-12pm

Ogburn Station

4306 N Liberty St.
Winston-Salem, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Reynolda Road

2801 Reynolda Rd.
Winston-Salem, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Walkertown Main

2820 Old Hollow Rd.
Walkertown, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Yadkinville State Street

200 S State St.
Yadkinville, NC
Monday-Thursday 9am-5pm
Friday 9am-6pm

Virginia

Cheriton

21263 Lankford Hwy.
Cape Charles, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Collinsville

3000 Virginia Ave.
Collinsville, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Village of Martinsville

250 Commonwealth Blvd.
W, Martinsville, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm
Saturday 9am-12pm

Onancock

62 Market St.
Onancock, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Main & Court

260 S Main St.
Rocky Mount, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Smith Mountain Lake

13264 Booker T Washington
Hwy., Hardy, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

South Boston

410 Main St.
South Boston, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

Patrick County

114 W Blue Ridge St.
Stuart, VA
Monday-Thursday 9am-5pm
Friday 9am-6pm

