



BUSINESS BANKING ONLINE

Software Token – Android





BUSINESS BANKING ONLINE SOFTWARE TOKEN – ANDROID

INSTALLING THE APPLICATION

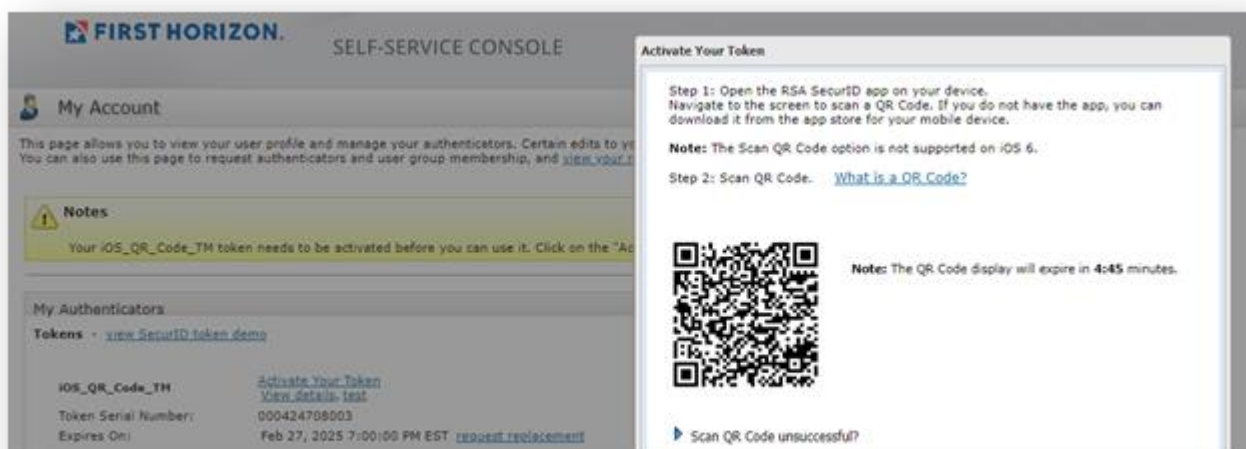
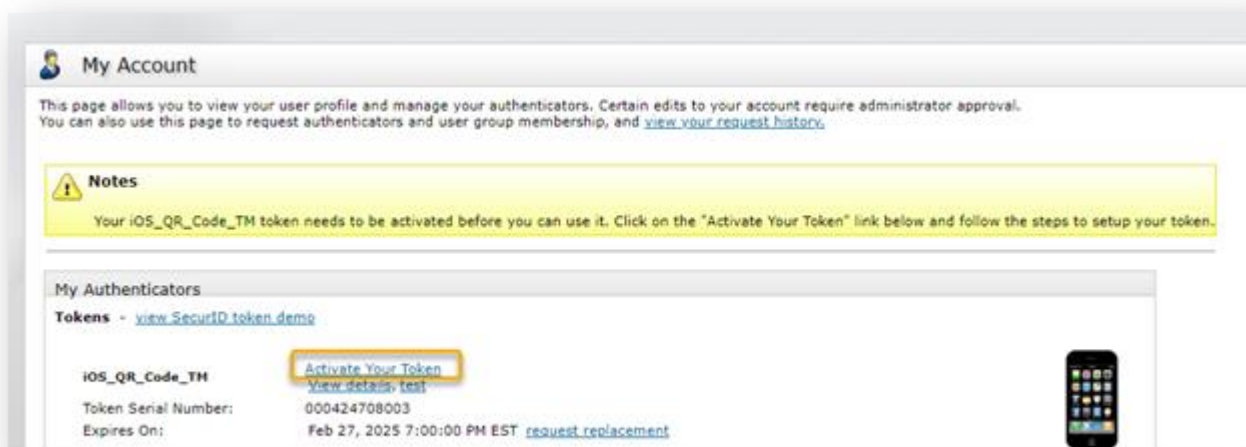
To install the application directly on an Android:

1. Launch the “Google Play Store” on your Android.
2. Search for **RSA SecurID Software Token**.
3. Tap Install.
4. Follow the instructions to install the RSA SecurID application.

IMPORTING THE RSA TOKEN

After you have installed the RSA SecurID app from Google Play Store, do the following:

1. Click this [link](#) to the **RSA Self Service Console**.
2. Log in using the same username/password as the online system. the assigned token will display under the *My Authenticators* section of the screen.
3. Select **Activate your Token** to have the QR code presented.





4. On your mobile device, open the Secure ID app and select add (+ sign at top right screen).
5. Use your mobile device camera to scan the QR code.
6. Once the RSA SecurID app opens, click **Accept** to accept the Terms of Service and Privacy Policy.
7. Click **Deny** when asked to allow app to collect anonymous usage data.
8. Click **OK**. “Your token has been added” will be displayed.

CONNECTING TO BUSINESS BANKING ONLINE

FIRST TIME LOGIN

1. Near the top right of the screen select **Log In**.
2. Enter your User ID and temporary Password **provided by the bank and click Log In**.
3. The system will prompt you to reset your password.
 - a. Create a new password using the criteria provided.
 - b. Enter new password.
 - c. Confirm new password.
 - d. Click Reset.
 - e. Your password has changed, click on Continue.
4. Read and **Accept** the Terms and Conditions.
5. You will now be prompted to go through initial security enrollment – click **Continue**.
 - a. Set up challenge questions.
 - b. Once you have finished, a confirmation information is displayed.
 - c. Verify the information is correct, then click **Accept & Enroll**.
 - d. If information is not correct, click on the back button make necessary updates, click Continue, verify updated information and click Accept & Enroll.

SUBSEQUENT LOGINS

1. Near the top right of the screen select **Log In**.
2. Enter you User ID and password and select **Log in**.
3. A security challenge question will be required if First Horizon does not recognize the device being used.

TOKEN CODE

1. When selecting ACH, Child Support, Tax Payment, or Wire you will be required to enter a token code before entering each of these modules.